

Johnson Creek, WI 53038

January 29, 2001

Ms. Corissa Klages
Owner, Maid For You
905 Oak Street
Watertown, WI 53098

Dear Corissa:

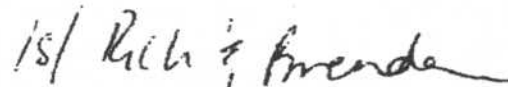
We are writing to let you know how happy we are with the job you are and have been doing in cleaning our home for the past year. Also, we are equally as satisfied with your work in cleaning our law firm, Law Advisors, S.C. We sincerely appreciate you being so accommodating in traveling to Madison to clean the office.

We have found you to be extremely reliable, accommodating to our schedules and highly committed to your business. You have never missed a cleaning appointment and you are always conscientious in promptly re-scheduling when our cleaning date falls on a holiday.

You are very thorough and have a keen attention to detail. We appreciate so much the little touches you do that would otherwise go unnoticed by us. The "deep clean" schedule you maintain for our home ensures that things like washing baseboards and blinds get done on a rotating basis.

In other areas in which we have lived, we have had the opportunity to see the way in which other cleaners approach and carry out their job. Unlike others, you deliver consistent quality in your cleaning visits. Thank-you so much for your continued dedication to making our lives and time commitments a little more manageable. You provide us with an invaluable service.

Very Sincerely,



Richard & Brenda Zeddun